





Getting Started Guide

PANTECH OUO*

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What's in the Box?

To get started, we recommend the following:

- Carefully follow the step-by-step instructions in this guide to set up your device.
- Review the User Manual (by clicking the proper link) on the Getting Started CD to learn about the full power
 of the Pantech Duo.

Take note of the following components included in the box:



Insert Battery

- 1. Align the contacts on the battery with the contacts in the back of the device.
- 2. Push the battery down until it locks into place.



Insert microSDTM Card

A microSD™ Card is a removable memory card that may increase data storage capacity of the device.

- 1. Slide open your device to reveal the Number Pad.
- 2. Remove the cover on the top of the device, that reads "microSD™".
- 3. Insert the narrow end of the microSD™ Card into the slot, then replace the cover.

Note: microSD™ Card sold separately



Charge Battery

- 1. Plug the AC Travel Charger into a standard AC wall outlet.
- 2. Plug the travel charger into the jack on the bottom of the phone. The indicator light at the top of the device is red while charging, and green when fully charged.

Note: When charging is complete, unplug the charger from the power outlet.



Get to Know Your Pantech Duo

Turn On/Off Your Device Press and hold the END key.



Answer a Phone Call
Press and hold the **SEND** key.



Lock/Unlock Your Device Keypad

To Lock the device, press and hold the LOCK key. To unlock the device, press the LEFT SOFT key $(\ \ \)$, followed by the * key.

Backlight

After 10 seconds your screen will dim to save battery power. To turn your screen on, press any key, or open one of the keypads.

Change Backlight Settings

Press the **LEFT SOFT** key to enter the "Start" menu. Select "Settings", then Click "Power Management". Scoll down to "Display time out", or "Backlight time out on battery", Press the **LEFT** or **RIGHT** side of the **NAVIGATION** key to change the Display Time Out settings.



Check Your Wireless AT&T Connection

On the top right corner of the home screen, you will find the network coverage indicator.









Learn to Navigate & Type

Your Pantech Duo has two separate keyboards. If you want to insert a number, use the Number Pad, and if you want to enter letters, use the QWERTY Keyboard.

Number Pad

To use the Number Pad, ensure that the QWERTY Keyboard is closed, then hold the phone vertically and slide the screen up.

Note: The QWERTY Keyboard must be closed before sliding open the Number Pad.

To select the bottom left and right items on the screen, use the **LEFT** and **RIGHT SOFT** keys.

To move around the screen, press the **NAVIGATION** key up, down, left or right. Press the center of the **NAVIGATION** key to select





QWERTY Keyboard

To use the QWERTY Keyboard, ensure that the Number Pad is closed, then hold the phone horizontally and slide the screen up.

Note: The Number Pad must be closed before sliding open the QWERTY Keyboard.



Steps?

Takes?
2 minutes

Make a Phone Call

- 1. On the Home screen, perform one of the following:
 - Type a phone number. AT&T recommends that you use the Number Pad for entering numbers.
 - Press the RIGHT SOFT key to enter the "Contacts" menu. Use the NAVIGATION key to highlight and select the contact you wish to call.
 - Slide out the "QWERTY" keyboard and type part of a contact name. Using the NAVIGATION key highlight and select the contact you wish to call.
- 2. Press the **SEND** key .
- 3. To end the call, press the **END** key

Note: to turn the speakerphone on or off during a call, press the "Send" key

Set Up Voicemail

- 1. Press and hold the 1 key on your Pantech Duo to connect to the AT&T voicemail system.
- 2. Create your password.
- Record your name.
- 4. Record a greeting.

Check Voicemail

- 1. Press and hold the 1 key.
- 2. Follow the voice prompts.

Check Voicemail Messages From Other Devices

- 1. Dial your 10-digit wireless number.
- 2. Press the * key when you hear your personal greeting. (Press the # key in Puerto Rico)
- 3. Enter your personal password that you created while setting up your voicemail.

Steps?

Takes? 4 minutes

Use Text/Multimedia Messaging & IM

Send a Text/Multimedia Message



Steps 9

Takes? 2 minutes

Send a Text/Multimedia Message

- 2. Select "Messaging".
- 3. Select "Messages".
- 4. Press the **RIGHT SOFT** key \(\text{\cdots} \) to enter the menu.
- 5. Select "New".
- 6. Choose "Multimedia Message" or "Text Message".
- 7. In the "To" field, type a phone number, or press the center of the to **NAVIGATION** key select a contact.
- 8. Type a message.

To add or attach an item to the message, press the **RIGHT SOFT** key to enter the menu. Select "Add Item" and select the type of item to attach. Choose the desired item from the list.

Press the LEFT SOFT key _____ to select "Send".



Note: Additional charges may apply.

Instant Messaging

If you subscribe to an instant messaging (IM) service such as Yahoo!®, AOL®, or Windows Live TM , you can have the convenience and fun of IM on your Pantech Duo.

Set Up

- On the Home screen, press the LEFT SOFT key ______ to select "Start".
- 2. Select "IM & Email".
- 3. Select "IM".
- 4. Highlight your desired IM service and press the center of the **NAVIGATION** key



 Enter your user name and password and press the LEFT SOFT key to select "Sign In".



Steps? 5

Takes? 1 minute



Steps?

Takes? 1 minute

Add A Contact

- 1. While signed in, press the **RIGHT SOFT** key to enter the menu.
- 2. Select "Add Buddy".



3. Press the **LEFT SOFT** key to select "Add".

Note: Additional charges may apply.

Browse the Web & Shop Online

Go to Web Pages

Go to Web Pages

Use Internet Explorer® to access web sites.

- On the Home screen, press the LEFT SOFT key _____ to enter the "Start Menu".
- Press the LEFT SOFT key _____ again for more options.
- 3. Select "Internet Explorer".



- 4. Press the **RIGHT SOFT** key to enter the menu.
- Click "Address Bar".
- In the text field that appears, type the URL (e.g. www.att.com) that you wish to go to.
- Press the LEFT SOFT key _____ to click "Go".

Note: Additional charges may apply.





Typing Tips:

To Capitalize a letter, press the CAPS/SHIFT key then press the appropriate letter key. To insert symbols such as @, _ and /, press the FUNCTION

key , then press the appropriate letter key.



Use MEdia Net

MEdia Net® brings your favorite web pages, downloads and more to your wireless device.

- 1. On the Home Screen, press the **LEFT SOFT** key ______ to select "Start".
- 2. Select "MEdia Net".

Note: Additional charges may apply.



AT&T Mall

Personalize your device with downloadable games, graphics and ring tones.

- Browse thousands of ring tones in "Shop Tones".
- Select "Shop Games" to find games that turn your down-time into fun time.
- Personalize your phone with unique art at "Shop Graphics".
- Go to "Shop Multimedia" to find an MMS greeting card that's perfect for the occasion.
- Subscribe to useful applications and cool tools discovered at "Shop Applications".
- Select "AT&T Mall".
- 3. Select the "Mall" you wish to enter.

Note: Additional charges may apply.



Note:

For web browsing, AT&T recommends a data plan. If you do not have a data plan associated with your account, please visit att.com/ wireless or call 1-800-331-0500



Steps'

Takes? 8 minutes

Personal Email Setup With Xpress Mail

Xpress Mail automates the setup process, and will work with the majority of email services such as Yahool® or AOL®

1. Highlight "Get Xpress Mail" on the Home Screen and press the center of the **NAVIGATION** key



 Highlight "Install Now" and press the center of the NAVIGATION key



 Highlight "Download Now" and press the center of the NAVIGATION key (Download time will vary depending on your service area). 4. Press the LEFT SOFT key ••• to select "Yes" to continue the download

5 Press the RIGHT SOFT key to accept the license agreement.

Type your 10-digit mobile (cell) number (numbers only) and press "Next".









Note:

For using

email on your device, AT&T recommends a data plan. If you do not have a data plan associated with your account, please visit att.com/wireless or call 1.800-331-0500



7. Select "Portal or ISP" then press the **RIGHT SOFT** key to select "Next".

8. Choose your provider and press "Next". (If your provider is not listed highlight "More" then press "Next" to view an additional list of personal email providers.)

 Enter your User Name and Password and press "Next".



10. Press "Register" and wait for the registration process to complete.





 After successfully registering, your Pantech Duo will automatically display the Messaging section with your personal email account.





Steps?

Takes? 6 minutes

Send and Receive Personal Email

 On the Home screen press "Start", then press "Messaging", and select "Yahoo" (or your personal email provider).



- 2. Press "Menu" and press "Send/Receive" to synchronize your email.
- 3. Press "New" to compose a new email.
- 4. When you are finished composing your message select "Send".

Corporate Email Setup With Xpress Mail

With Xpress Mail, you can access your corporate email account (like Microsoft® Exchange or Lotus Notes®) from your device without support from IT. First, you will have to register and install Redirector® on your PC. This computer must remain on and connected to the corporate network while you are setting up Xpress Mail. This feature may be prohibited or restricted in some networks or on some PCs. Contact your network professional for more information.

Start on your desktop or laptop computer

- Navigate to http://xpressmailpe.wireless.att.com in your browser of choice.
- Click "Register Now" and fill in the required form fields.



- On the download page, click "Download"
- Click "Open" or "Run" and the desktop software will begin to download.
- Click "Yes" when asked whether or not you want to install the desktop software.
- Click "Next to begin setup and follow the on-screen instructions. When prompted for a user name and password, use those created in Step 2.
- 7. When Xpress Mail has successfully connected to your corporate email account, you will receive a message confirming that your software is installed and you are now connected to Xpress Mail.



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Steps?

Takes? 8 minutes



Steps? 12

Takes? 10 minutes

Complete the Setup Process on Your Device

- Highlight "Get Xpress Mail" on the Home Screen and press the center of the NAVIGATION key
- 2. Highlight "Install Now" and press the **RIGHT SOFT** key
- Highlight "Download Now" and press the center of the NAVIGATION key on the download page.
- 4. Press the **LEFT SOFT** key _____ to select "Yes" to continue the download.
- 5. Press the **RIGHT SOFT** key _____ to select "OK" and accept the license agreement.
- 6. Enter your 10 digit (mobile) number and press the **RIGHT SOFT** key to select "Next".
- Select "Work" and press the RIGHT SOFT key to select "Next".

 Select "Professional Edition" and press the RIGHT SOFT key to select "Next".





Send and Receive Corporate Emai

- 9. Select "Register Device" and press the **RIGHT SOFT** key _____ to select "Next".
- Enter the User Name and Password you created online earlier and press the RIGHT SOFT key to select "Next"
- 11. Press the **RIGHT SOFT** key to select "Register" and wait for the registration process to complete.
- 12. After successfully registering, vour device will automatically display the XM Settings section. Press the **RIGHT SOFT** key to select "Inbox" to go to your work email inbox.

Send and Receive Corporate Email

- 1. On the Home screen press the **LEFT SOFT** key _____ to enter the "Start" menu
- 2. Select "Messaging", then select "Xpress Mail".
- 3. Select "Menu", then press "Send/Receive" to synchronize your email to your PC.
- 4. Press "New" to compose a new email.
- 5. When you are finished composing your message, press "Send".



Steps?

Takes? 2 minutes



Note:

When you connect your Pantech Duo to your computer. Microsoft® ActiveSvnc® will immediately synchronize. While your device is connected every change on either the computer or the device will be synchronized.

Sync Your Device to Your PC

If You Have Windows Vista™ on Your PC

When you connect your Pantech Duo to your computer for the first time Windows® Mobile Device Center should automatically start and ask you to create a Windows® Mobile partnership with your device. Finish the setup wizard and Windows Mobile Device Center will synchronize your Pantech Duo automatically.

Note: If Windows Mobile Device Center does not start click Start > Windows Mobile Device Center. If you do not have Windows Mobile Device Center on your Windows Vista™ computer then you must download the software from the Microsoft site.

If You Have Windows® XP on Your PC

Before you connect your device to your PC, you must install Microsoft® ActiveSync® 4.5 or higher on your PC, which can be installed from the Getting Started CD.

- After closing all open programs on your PC, insert the Getting Started CD into the CD drive of your PC.
- 2. Follow the instructions on the installation wizard screen to install Microsoft® ActiveSync®.
- 3. Connect Your Device to Your PC with USB cable included in the box.
- 4. In Microsoft® ActiveSync®, follow the prompts in the Install Wizard, and select the items you wish to synchronize.
- 5. Click "Sync".

Set up Bluetooth®

- On the Home screen, press the LEFT SOFT key _____ to enter the "Start Menu".
- Press the LEFT SOFT key _____ again for more options.
- Select "Settings".
- 4. Select "Connections".
- 5. Select "Bluetooth".
- 7. Press the **RIGHT SOFT** key to enter the menu.
- 8. Select "Turn On Bluetooth".
- 9. To connect to another Bluetooth® device:
 - Select "Add New Device".
 - Select the Bluetooth® device you wish to add.
 - If required, type the passkey for the Bluetooth® enabled device on your Pantech Duo.
 - Once the Bluetooth® is paired with the Pantech Duo, you are ready to use Bluetooth®.



Steps 9

Takes? 2 minutes



Note:

The number of files you can store depends on the size and format options of the memory card. A microSDTM memory card is preferable to copy songs to your phone.

AT&T Music

AT&T Music provides the ultimate music experience.

- Transfer and listen to your music with Windows Media® Player.
- Purchase tracks from digital music stores.
- Stream dozens of commercial free XM music stations with "XM Radio®".
- Watch the latest music videos by clicking on "Music Video".
- Personalize with ringtones and Answer Tones under "Shop Music".
- Instantly ID the title and artist of a song with "Music ID".
- Get the latest music news, charts and concert info from the "The Buzz".

Note: Additional charges may apply.

Transfer Music & Video to Your Device

To transfer music to your device, you will need:

- Microsoft® ActiveSync® installed on your PC (to install Microsoft® ActiveSync® on your PC, see "Sync Your Device to Your PC" on page 20).
- Windows Media® Player 10 (or higher) installed on your PC. You can download this at: http://www.microsoft.com/mediaplayer
- Connect your device to your PC.
- 2. Close ActiveSync® (it will automatically open when you connect your device).
- 3. Open Windows Media® Player on your PC.
- 4. Click "Media Library", then highlight the music you want to copy.
- 5. Right-click on it, then click "Add to Playlist".
- 6. Click "Sync List" (The songs will appear in the "Sync List" pane on the right).
- 7. Click "Start Sync".



Steps?

Takes? 3 minutes



Steps? 6

Takes? 1 minutes

Play Music

- 1. On the Home screen press the **LEFT SOFT** key to select "Start".
- 2. Select "AT&T Music".
- 3. Select "Windows Media Player".
- 4. Select "My Music".
- Select "All Music".
- 6. Select the song you wish to play.

Stream Music (XM Radio®)

- On the Home screen press the LEFT SOFT key _____ to select "Start".
- Select "AT&T Music".
- Select "XMRadio". You can also choose from other music applications such as: "Streaming Music", "Shop Music" and more.

Note: To TURN OFF the music, press the "Right Soft" key then select "Mute/Unmute".

Watch Cellular Video

Cellular Video brings you quick, on-demand access to high quality news, sports, weather and entertainment video clips.

- On the Home screen press the LEFT SOFT key _____ to select "Start".
- 2. Select "Cellular Video".
- 3. Select the show you wish to view.

Watch MobiTV®

 $MobiTV \hbox{\it @} \ brings \ your \ phone \ to \ life. \ Watch \ news, \ sports, \ weather, \ and \ entertainment \ clips \ via \ AT\&T's \ high-speed \ data \ network \ while \ on \ the \ go.$

- 1. On the Home screen press the **LEFT SOFT** key to select"Start".
- Select "MobiTV".
- 3. Select the show you wish to view.





Steps?

Takes? 2 minutes

Take & Send a Picture

- 1. Press and hold the **CAMERA** key on the top right hand side of the device.
- 2. Select the **CAMERA** key 📵 again to take a picture.
- 3. After the picture has been taken, press the **RIGHT SOFT** key : to enter the menu, and select "Send Via Multimedia Msg." or "Send Via Email".
- In the "To" field, type a phone number or the name of a saved contact (if sending via MMS) or an email address (if sending via email).
- 5. Type a message (optional).
- 6. Select "Send".

Take & Send a Video

- 1. Press and hold the **CAMERA** key lacktriangle on the top right hand side of the device.
- 2. Press the **RIGHT SOFT** key vi to enter the menu, and select "Camcorder"
- 3. Select the **CAMERA** key (1) to start recording.
- 4. Select the **CAMERA** key again to stop recording.
- 5. Press the **RIGHT SOFT** key to enter the menu, and select "Send Via MMS or Email"
- In the "To" field, type a phone number or the name of a saved contact (if sending via MMS) or an email address (if sending via email).
- 7. Type a message (optional).
- 8. Select "Send".

Note: When taking, processing, or using the camera obey all laws that may restrict your use of the Pantech Duo.



Steps? 8

Takes? 2 minutes



Office Mobile

Microsoft® Office Mobile provides an easy way to view, edit and download many different forms of documents such as:

- Microsoft® Office Excel® (spreadsheets)
- Microsoft® Office PowerPoint®
- Microsoft® Office Word (text)
- 1. On the Home screen, press the **LEFT SOFT** key to enter the "Start" menu.
- 2. Select "Office Mobile".
- 3. Select the application you wish to use.

View Your Documents

- 1. On the Home screen, press the **LEFT SOFT** key _____ to enter the "Start" menu.
- Select "My Stuff".
- 3. Select the folder you wish to view.
- 4. Select the file you wish to view.

Manage Contacts and appointments

Add a Contact, Schedule an Appointment

Add a Contact

- On the Home screen, press the LEFT SOFT key _____ to enter the "Start" menu.
- 2. Select "Contacts".
- Press the LEFT SOFT key _____ to select "New".
- 4. To save the information to your SIM card, select "SIM Contact".
- 5. Type the contact information.
- 6. Select "Done".

Schedule an Appointment

- 1. On the Home screen, press the **LEFT SOFT** key _____ to enter the "Start" menu.
- Select "Calendar".
- 3. Press the **RIGHT SOFT** key to enter the menu.
- Select "New Appointment".
- 5. Type the appointment information.
- 6. Select "Done".

Note: To change the calendar views, press the "Left Soft" key



Steps?

Takes? 2 minutes



Steps 5

Takes? 2 minutes

Troubleshooting

Why doesn't my phone synchronize with my PC?

Your phone has already been installed with Microsoft® ActiveSync® from the factory. However, you also need to install Microsoft® ActiveSync® from the CD that comes with your device onto your PC before you can synchronize data. See page 20 for setting up ActiveSync®.

To synchronize, first you must connect your phone via a USB data cable or via Bluetooth® wireless interface. If you plan to use a USB data cable, connect your cable to the phone on one end and the other to a USB port on your PC. If you plan to use the Bluetooth® wireless interface, your PC must also have Bluetooth® capability. For first time setup, you must create a partnership of your phone name with the PC name via Bluetooth®. See page 21 for Bluetooth® Partnership.

Why can't I beam a file from two Bluetooth® enabled devices?

Your Bluetooth® may be off. Ensure that your Bluetooth® in ON (see page 21 for information on how to turn Bluetooth® on) for both your phone and the other device. They should both be within close range of 30 ft. If your device gives an error and did not accept the file, Object Exchange may not be supported. Check the device manufacturer for its limitation on Bluetooth® file transfer capability. Not all devices support Bluetooth® functionality.

Why doesn't the Voice Command work?

Ensure that you turn on Voice Command by pressing and holding the record button (default setting). If not, go to Voice Command in the Application folder and check that it is enabled and the voice button is set to the **RECORD** button. The **RECORD** button is the lower button, next to the **CAMERA** button of on the right side of the phone. Press and hold until a microphone icon appear on the screen. Talk into the microphone and give it a command. For example, you can say "Call 255-250-2525" and the phone will dial the number; you can say "Show Bob" and the phone will show Bob's contact number; or, you can say "Play music" and it will prompt you for the song you want to listen to. The phrases are limited. You can also say "Help" for a help topic.

Why is Media Player still playing when I return to the main menu?

You can open more than one application. To turn off the Windows Media® Player that is in the background, go to Windows Media® Player or the Task Manager in the Applications folder. Task Manager will show the application(s) that is running. Select the application and press stop.

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WARNING: This product contains small parts. Keep your mobile phone and any small parts out of small children's reach. To take advantage of all the benefits and service features, you may need to purchase additional hardware or software, pay monthly access and/or per use charges. This device contains a Lithium Ion Battery. Dispose of batteries according to local regulations, (e.g. recycling). Do not dispose of as household waste.

Image of device on front panel is simulated. Dual slide operates individually, and not simultaneously.

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Phone

TO:	DO:
Turn the speakerphone on and off during a call	Select Menu, then click "Speakerphone On or Off".
Change volume during a call	Press the left and right buttons of the NAVIGATION key
Switch between Default and Vibrate notification profiles	Press and hold the VIBRATE/LOCK key.
Change phone service settings	Select "Start", then select "Settings". Select "Phone" and select the desired phone services.
Use the phone while out of the country	Contact AT&T to enable international voice and data roaming.

Browser

TO:	DO:
View a page in full-screen mode	On a web page, select "Menu" , then select "View", then choose "Full Screen".
Change the size of the text on web pages	On a web page, select "Menu", then select "Zoom" and select the size you want.

Navigating the Screen

TO:	DO:
Scroll up/down/left/right on the screen	Press the NAVIGATION key up, down, left or right.

Launch a program or select an item Press the center of the NAVIGATION key O

Typing

TO:	DO:
Insert a period	Press the PERIOD key
Insert a space	Press the SPACE key.
Start a new line	Press the ENTER key.
Delete letter(s)	Press the DELETE key.
Capitalize a letter	Press the CAPS/SHIFT key. Double-click the CAPS/SHIFT key to lock/unlock capital letters.
Insert symbol	Press the FUNCTION key Double-click the FUNCTION key to lock/unlock symbol keys.

Function Keys

The following keys when pressed at the same time, while on the Home Screen, will take you to the associated entry.

TO:	DO:
Turn Bluetooth® On/Off	FN + B
Launch AT&T Mail	FN + C
Launch AT&T Music	FN + M
Launch MEdia Net®	FN + W
Launch AT&T Video	FN + V

QWERTY Keyboard Features



Number Pad Features

Press to answer an

incoming call.



device

Applications



Select Internet Explorer to browse the web and WAP sites, and to download new programs and files from the internet.



Select Messaging to send and receive SMS and MMS text messages, and email



Select Call History to view all phone calls made, received and missed.



Select AT&T Music to play video and audio files stored on the phone or network and get other music related services.



Select AT&T Mall to enjoy multi-functional and convenient AT&T services.



Select Office Mobile to view, edit, and open Microsoft Word® and Excel® documents, as well as compressed files.



Select Games to view a list of games, such as Bubble Breaker® and Solitaire®.



Select Contacts to view your contact list or add a new contact.



Select Calendar to view your calendar or add a new appointment.



Select IM to keep in contact with friends and family in real-time.



Select MEdiaNet to access your favorite content (weather, news, etc.) and download items like ring tones and games.



Select Settings to view the main list of options. You can also access additional options from the menu in each application.



Select My Stuff to view the list of saved pictures, ringtones, videos, or templates.



Select Applications to view a list of entertainment applications such as Camera, Speed Dial, and Voice Command.

Status Indicators

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Battery level.



Low battery.



Battery charging.



Signal strength.



New email or text message.



New voice mail

Open Your Pantech Duo

To use the Number Pad, ensure that the QWERTY Keyboard is closed, then hold the phone vertically and slide the screen up.









To use the QWERTY Keyboard, ensure that the Number Pad is closed, then hold the phone horizontally and slide the screen up





















Where can I find more information?

To learn more about using your Pantech Duo, please refer to the Use Guide PDF on the Getting Started CD.

Insert the Getting Started CD into the CD drive of your computer to access the User Guide PDF.

Online Help

A tutorial may be found at att.com/tutorials

Additional Help

Refer to the ActiveSync® USB Connection Troubleshooting Guide at: http://www.microsoft.com/windowsmobile/help/activesync/default.msp:







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